



Fiserv Inc., Data Center Consolidation

Title: Modernize Data Center Capabilities

Subtitle: Consolidate Data Centers to a few state-of-the-art Data Centers

The Company: A Global financial services/FINTECH corporation, headquartered in Brookfield, WI, provides financial technology and services to the global banking industry.

The Opportunity: As Fiserv continues to grow, both by acquisition and organically, they were inheriting legacy data centers. Many of these data centers were in disrepair, needed to be expanded upon, and technology needed upgrading. As a processor of millions of financial transactions per hour, this had become a barrier to growth and a risk of continuing existing business.

The Challenge:

- Inefficient IT infrastructure services
- Excessive down time and business disruptions during data center consolidations
- Non-scalable or sustainable data center topology
- Expensive maintenance of multiple, smaller data centers
- Outdated data centers still being used

The Solution:

- Assessment of current data center capacity and locations
- Decision of which data centers would stay, and which would be eliminated
- Detailed plan to migrate/consolidate each data center while minimizing business disruption
- Leadership of the overall data center migration/consolidation program including appropriate staffing, execution and reporting to Fiserv executives
- Successful completion of project with migration of all planned data centers

The Results:

- Streamlined and optimized IT infrastructure services
- Improved technology and service levels at all remaining data centers
- Ability to shut down several older, out of date, costly data centers by moving that technology into newer data centers
- Reduced risk of service outages
- Improved ability for future company growth